



Maintenance Committee – Streetlights

General Information

The streetlights in our neighborhood are owned by the county. *The Division of Traffic and Parking Services* oversees their maintenance. The county owned streetlights are free-standing and mounted on metal or fiberglass poles. According to the website, the average repair time is 7 days unless power leading to the pole is not functioning, in which case, a repair takes up to 30 days on average.

Reporting a Malfunction

All streetlights have been labeled with an identification number. When reporting a fixture, it helps the county if you note the pole number of the streetlight in question. If you are unable to determine the number, you can give the address of the closest house.

The easiest way to report a malfunction, is via the county website.

- Go to www.montgomerycountymd.gov
- In the search box, type in "streetlight"
- See "Report Streetlight Outage or Malfunctioning"
- Click on the link provided
- follow instructions to create a service request

OR

Copy the link, below, directly into your search bar on the web and follow instructions to create a service request.

<https://www3.montgomerycountymd.gov/311/SolutionView.aspx?SolutionId=1-4FBRLD>

OR

You can also call **311** between 7:00 AM – 7:00 PM, Monday – Friday to speak to a customer service representative to report an issue.

Keeping our Neighborhood Safe

While the county has mapped most of the streetlights, they will not automatically know that a light is out or a fixture malfunctioning. Please help to maintain our neighborhood and its safety by calling in a broken or non-malfunctioning streetlight. Conversely, if you notice that a light is always on, this too should be reported.